

Pamela Orr  
10812 Lady Lane  
Lakeside, CA 92040

May 25, 2016

Santee Elderly Care  
9069 Inverness Rd  
Santee, California 92071

Dear Tom,

I want to thank you so much for caring for my mom Helen. The minute I walked into your home I felt as if I was walking to a "real home" not a facility. Prior to finding Santee Elderly Care my mom lived in a large, fancy assisted living home. She did not receive the care and attention she required. I felt they cared about the fees they could "add on" much more than my mother's well-being.

The first time I went to see mom and opened the front door, I saw you in the kitchen and you were fixing her a root beer float. You didn't know we were coming; you were just in the middle of taking of her like you always did. Rosa and Daisy were amazing with her, she loved interacting with them. We all enjoyed the pot-luck dinners on Thanksgiving and Christmas with the other residents and families.

The house was always clean and so was my mom. It was welcoming and warm. I am so thankful my mom's last days here were spent in your home. I know she was loved by you all.

With gratitude forever,

*Pam*